Overhead/Handout 7.3. Strategies to Facilitate Interactions between the Facility and the Family

Give families written information.

Offer a short “welcome” orientation course.

Refer families to support groups.

Ensure that the families know what your program offers, what is expected of them, and what your policies are.

Encourage families to replace valuables.

Be sure that the family agrees with your policy regarding the balancing of safety and freedom.

Know who is responsible for certain tasks—family members? paid caregivers?

Respect and accept the care skills that family members have found to be effective.

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